



RETURNS, EXCHANGES, & REFUNDS:

1. Contact Customer Service to obtain an RGA# and shipping instructions. **No credit will be issued without an RGA#.**
2. Wrap package securely. Use the original packaging whenever possible.
3. **Include the packing slip (if available)** with your return shipment.
4. Return package must be shipped insured and freight pre-paid (UPS or FedEx recommended).
5. Please indicate the reason for your return (please check appropriate code):

DE Incorrect item received (please describe the item you should have received below).

DP Defective Product (please give a brief description below).

WI I ordered the wrong item.

Other

Explanation: _____

RGA # _____

Please contact ThePoolZone.com Customer Service with any questions about returns: 1 (877) 787-7233